

Report navigation system

Version 2.6us-e / 01-28-01

Received PD Navigation

Driver

John Doe

CD-version-number

TPO 0616

Start (street or intersection, city, state, zip)

30 Oak Hollow,
Southfield, MI 48034

Date of trip

01-29-01

 Deviation from navigation
announcements

Destination (street or intersection, city, state, zip)

Muirwood Drive X Woodridge Drive,
Farmington Hills, MI 48335 Short Route Fast Route

Route selections

 highway ferry toll

Weather conditions during trip

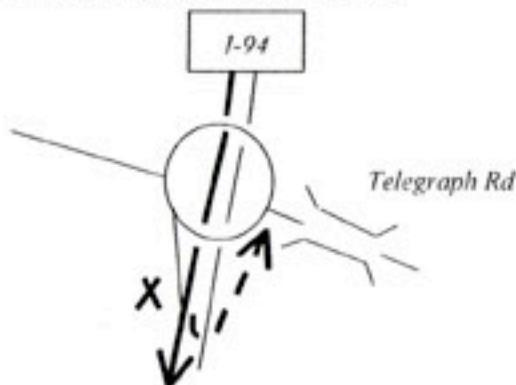
 clear cloudy rainy misty**Description** - Please give detailed information about position and direction

Description Example

Passing the city of Southfield on the I-94 the navigation recommended a „sharp left turn“.

Location: Immediately south of Telegraph Road. Please notice that here I-94 is a freeway with exits to the right only. A turn to the left is impossible.

So I had to go ahead for some 2 miles more to take the exit for Main Street. Just before that the navigation suggested another „sharp left turn“.

Sketch with the significant street names

ID Q-Report

Entry Q-Report

Date / Initials

How to test our navigation system

How to start

Please take your time to become acquainted with the navigation system and read the operator's manual. Try the different functions and get familiar with the usage. If you have any questions in this period, please inform us by fax or email and we will answer you as soon as possible.

Please notice, display information and vocal announcements may vary, depending on whether you are driving in "Detailed City" areas or "Inter-town" areas.

Digitized map:

- In "Detailed City" areas all roads and road names are included in the digitized map. Most house numbers and special traffic regulations are also included. (= fully digitized regions).
- In "Inter-town" areas the digitized map contains only the important cities, the main roads, with type of road and road number (= partly digitized regions).

As soon as you are familiar with the system, you can start test-driving. In the first place we are interested in your general impressions: How the system performs in daily use? Are the announcements correct and efficient? Are the expressions adequate? How was the route selection? Do you have suggestions for improvements?

How to describe faults:

Please use the *report form* to describe navigation faults or irregularities during a trip. You should also use this form to suggest improvements.

Please fill in an extra form for each incident and indicate all significant or repeated faults.

To evaluate your reports, we simulate your trips in our quality department using of special software.

Due to this, your indications on the form should be as complete and precise as possible.

- It is very important for us to know which navigation-CD was used during the test drive. Always fill in the box *CD-version-number* with corresponding number written on the disc.
- If you deviated from navigation announcement during the trip (by mistake or on purpose), please check the corresponding box. Also check box if you chose *short route, fast route or route settings*.
- Information about weather conditions allows us consider the quality of the GPS signal.
- Please give detailed information about your position and direction of driving while the fault is occurring.
- You can also draw a simple sketch – this can often say more than many words. In the sketch please mark significant street names and direction of driving.

The **description example** gives you an impression of a completely filled in report form.

If an error occurs in connection either with the guidance symbols or with contradicting vocal and visual route recommendations, please sketch the corresponding symbol.

How to communicate with us

Please send back report forms by fax to Harman/ Becker Automotive systems in Farmington Hills and keep an original for yourself. We will also provide an email address for alternative communications.

Especially at the beginning of our co-operation, we will give you feedback on your reports regarding how helpful your indications are and what information is the most important one for us.

If you have any suggestions how to improve our support for test drivers, please let us know!